



HUMAN SERVICES PROGRAM PERFORMANCE REPORT

This report is provided in compliance with the Council for Standards in Human Services Education (CSHSE) general program standards 4c1 and 4c2. Updated August 2023.

PERFORMANCE INDICATOR	DATA SOURCE	2021	2022	NOTES
		RESULTS <i>(Fall 2021 – Spring 2022)</i>	RESULTS <i>(Fall 2022 – Spring 2023)</i>	
Enrollment Trends	Office of Institutional Effectiveness – Ad Hoc Report	93	98	<i>Includes all new, transfer, & returning students majoring in Human Services (does not include minors/other majors)</i>
Retention	Office of Institutional Effectiveness - Ad Hoc Report	84%	84%	<i>Six-year rate, includes all new, transfer, and returning students from 2015-2016</i>
Graduation Rates	Office of Institutional Effectiveness – Ad Hoc Report	69%	59%	<i>Six-year rate, includes all new, transfer, and returning students from 2015 & 2016</i>
Average GPA	Office of Institutional Effectiveness – Ad Hoc Report	2.975	2.9	<i>Includes averages for all courses attempted.</i>
Student Satisfaction	Office of Institutional Effectiveness Closeout Report – Student Learning Outcome 11 (from Major Exit Survey)	93%	100%	<i>Includes all graduating HMSV majors</i>
Agency Satisfaction	Office of Institutional Effectiveness Closeout Report – Student Learning Outcome 11 (From Internship Evaluation)	94%	92%	<i>Includes all HMSV majors enrolled in any 1 of 3 HMSV internship courses</i>